

## Error message "audio device on high definition audio bus"

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If your Creative sound card is functioning properly and it is able to output audio from all channels, this would most likely mean that the Creative sound card is not causing the error message.

Check if the Creative sound card is functioning properly in the **Device Manager**.

1. Look for the sound card under **Sound, video and game controllers**.
2. Double-click on the sound card to show the **Properties**.
3. If the sound card is working properly, you will be able to see the following message "This device is working properly" under **Device Status**.

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