

What does Error I-001 or I-010 mean when installing a Sound Blaster in Windows 7

Keywords / Key Phrases: i-001, i-010, windows 7

Summary:

- ✓ Refer to this article when you see an error I-001 or I-010 message when installing a Creative sound card on Windows 7.

When the Error I-001 or I-010 message appears, it usually means that there are missing Windows components. The **install.log** file of Windows will be able to tell you which are the missing components. Install.log is a temporary file created by Windows. Windows will generate this file once an error I-001 or I-010 is displayed. Closing the message box will delete this log file. In order to keep the install.log file open, do not close the error message box. Press **Alt-Tab** to keep the error message box in the background, and then do a search. Open the install.log file to identify which Windows components are missing. This will help you to reinstall them using your Windows 7 CD.

You can refer to your computer manufacturer's manual on how to install these components using your Windows 7 CD.

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