

Troubleshooting Sound Blaster Installation on Windows 7

Keywords / Key Phrases: uninstall sound blaster windows 7, troubleshooting cannot install, installation issues with X-Fi Titanium HD in Windows 7

If you are encountering issues installing your Sound Blaster card in your system, check the pointers in the following list in sequence.

1. Ensure that your pc meets the minimum system requirements as listed on the product packaging. The product packaging will list the requirements needed for that device to work at the time it was manufactured. If your pc meets the minimum requirements, please proceed to the next pointer.
2. Check that you have disabled any firewall or anti virus software when installing the sound card. Also ensure that you have admin rights to install the sound card on the computer. Go to the next check if you have verified this to be true.
3. Launch the *device manager and check if your soundcard is at least recognized as a generic HD audio by windows. Windows has its own set of drivers called Universal Audio Architecture (UAA) High Definition Audio class driver for sound cards.
If your soundcard can be detected as HD audio in the device manager, proceed to install the sound blaster applications either from the online downloads or from the bundled installation cd if it is certified for Windows 7.
Once the installation is done, check again in device manager. Your card should now be detected as a Creative device and you can use the installed applications as normal. Otherwise proceed to the next step.
4. If your card is not detected at all (i.e.: Device manager does not list any HD audio or it displays other devices), uninstall the soundcard by following the steps in [SID 55438: Uninstalling Sound Blaster Drivers and Applications\(Windows 7\)](#)
5. When the uninstallation is complete, reinsert the card and restart
6. Check again if the device manager now recognize it as a generic audio device
7. If yes, proceed with the applications installation
8. Otherwise, try installing the card on another system and verify if it is able to be installed.

* : Click Start and Control Panel. Click Device Manager under the left pane of the control panel.