

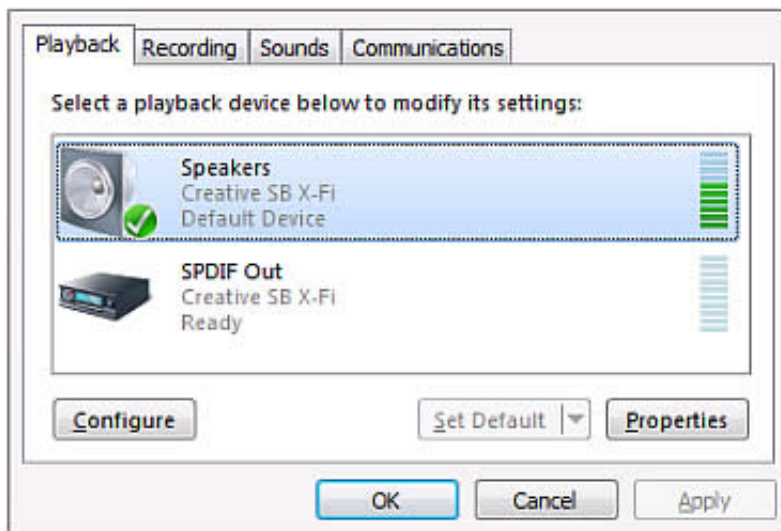
Points to Consider when using DTS-Connect

Keywords / Key Phrases: dts connect, using dts connect, speakers, windows media player cannot perform the requested action at this time, windows media player error, creative mediasource error

Here are some tips when you are using DTS connect:

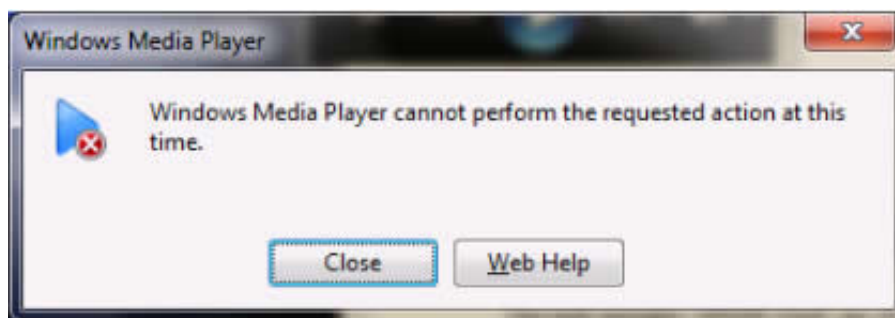
1. Ensure **Speakers** is assigned as the default playback device.

Note: When using DTS-Connect to encode audio contents to DTS bitstream, do not assign **SPDIF Out** as the default playback device.



2. If the following errors occurred while playing audio contents with DTS-Connect enabled, kindly check whether the default playback device is **Speakers**:

- Error message encountered in Windows Media Player



- Error message encountered in Creative Media Source



3. To encode stereo or multichannel sources into DTS 5.1 channel surround sound for playback through your DTS enabled home entertainment system, do the following steps:

- Ensure the cable connection (Coaxial, Optical or both) between the soundcard and home entertainment system is properly hooked up.
- Launch either Creative Console Launcher or Creative Audio Control Panel.
- In the application, select 5.1 speakers configuration then enable X-Fi CMSS-3D and DTS-Connect.
- Play an audio track and verify the playback.

Alternatively, DTS Neo: PC can be used to upmix stereo contents to DTS 5.1. You can do the following:

1. From the DTS-Connect menu, select the **Settings** button next to **DTS Neo: PC**.



2. Check the **Enable DTS Neo:PC**.



Last Updated: December 15, 2009