

Soundcards questions with insufficient details, issue “The audio device supported by this application is not detected. The application will exit”

Keywords / Key Phrases: insufficient details, application errors

To resolve your issue, please refer to our troubleshooting steps listed under the website link below.

Installing Sound Blaster Drivers and Applications

<http://support.creative.com/kb/ShowArticle.aspx?sid=42331>

If the above troubleshooting steps are not able to help you, please get back to our Customer Support with more details on the types of applications you have issues with and any others encountered when you followed our troubleshooting guide.

Please verify whether the sound card was purchased separately with its own retail box or was it preinstalled with your PC?

If you have purchased it separately, please provide Customer Support with the correct serial number of your sound card. This information will help to determine exactly what model you have, which in turn will help them provide you with the right troubleshooting steps.

If the sound card was preinstalled, please inform our Customer Support but do not attempt to open the PC.

Last updated: August 17th, 2009