

Steps to Reseat a Sound Card

Keywords/Keyphrases: reseat, reinsert, pci, pci slot, soundcard install

Reseating the sound card is basically removing the card from its PCI slot and placing it back to make sure it is firmly seated in the slot and is being detected by the PC.

Here are the steps to reseat a sound card:

1. Shut down your PC. Turn off the main power supply and disconnect your PC's power cord from the PC.
2. Touch a metal plate on your PC to ground yourself and to discharge any static electricity, and then unplug the power cord from the wall outlet.
3. Remove the CPU cover. If you are unsure on how to remove the cover, please consult your computer manual or contact the PC manufacturer.
4. Remove the Creative sound card from its PCI slot. Please ensure that you are removing the correct card.
5. Place the sound card back into its PCI slot. Align the sound card with the PCI slot and press the card gently but firmly into the slot.
Note: DO NOT force the sound card into the slot. Make sure that the gold edge of the card is aligned with the PCI bus connector on the motherboard before you insert the card into the PCI slot. If it does not fit properly, gently remove it and try again.
6. Replace the CPU cover.
7. Plug the power cord into the AC wall outlet, and turn on the PC. Verify if the card is now detected and its audio jacks functioning correctly

Further Suggestions

Installing Sound Blaster Drivers and Applications - [SID 42331](#)

Last Updated: February 25th, 2010