

Unable to select 5.1 from Speaker Configuration

Keywords / Key Phrases: 5.1 speaker configuration

Summary:

- ✓ Following are several reasons why there is no 5.1 in the speaker configuration. Check the steps below to resolve the issue.

If you are not able to select 5.1 in your speakers configuration, check for the following items:

- Driver is not properly installed and sound is being reverted to built-in audio
 - Locate the device in device manager.
 - Right click on the device and select **Uninstall**.
 - Reinstall the device using drivers from the original installation CD or downloaded from our website
- playback audio is not defaulted to Sound Blaster
 - A pc can only use 1 audio card at a time and this is fixed by setting the chosen audio device as default. For more information, refer to the following step by step guide:
[SID 64868](#) - Setting the default playback device in Windows

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