

## Remote not working

Keywords / Key Phrases: remote not working

As your remote control is not functioning, please check to ensure you have known good batteries installed. You may refer to the link below for the steps:

Changing Remote Control Batteries

<http://support.creative.com/kb/ShowArticle.aspx?sid=9275>

However if issue persists, verify that you have the Entertainment Center installed and it is properly configured as it is required for the remote control to function properly. To check the settings, please refer to the article below:

Configuring and Using a Remote Control

<http://support.creative.com/kb/ShowArticle.aspx?sid=2965>

Also, if you are using the X-Fi I/O Driver or Console, please verify its connection to the sound card with reference to the link below:

Sound Blaster X-Fi I/O Drive, I/O Console, and Digital I/O Module

<http://support.creative.com/kb/ShowArticle.aspx?sid=47196>

Last updated: August 19th, 2009