

Error Message: "OS is not supported" when Installing Sound Card Drivers

Last Updated: September 2nd, 2008

Summary:

- ✓ Customer receives the error message when installing the drivers from the installation CD.

Several reasons why this error message may appear:

- Scratched or damaged CD.
- Driver version is not compatible with the Operating System in use.

To try to resolve the issue, please ensure that the installation CD that you are using is clean and free of scratches.

Please ensure that the Driver which you are installing is the correct version for your Operating system.

If all else fail, please download the latest version from our [support page](#).