

Driver Unable to Install on OEM Sound Card

Keywords / Key Phrases: OEM, unable to install

The Creative drivers available on our Creative support website are designed for use with retail sound cards that come in Creative Labs box packaging only. For OEM sound card users, please be informed that OEM sound cards are often customized for PC manufacturer who ships or installs them, therefore the PC manufacturer should be the primary contact for support and warranty issues. This applies to all hardware, driver and any other technical issues related to the OEM product.