

## Accessing or Opening a .CHM manual for Creative Products

Keywords / Key Phrases: Action Canceled, open, print, unblock, lock, user manual, error opening

### Summary:

- ✓ Product documentation in .CHM format may not open correctly if an unsuitable software is being used. Learn the work around to open these files from the steps below.

**Note:** The .CHM Manual is also available in the bundled installation CD of the product through the folder "Manual".

1. Insert the installation Cd
2. If it prompts you to install automatically, select Exit or cancel.
3. Double Click "My Computer"
4. Right click on your cd/dvd rom drive and select "Explore"
5. Double click on the folder called "Manual" and select the language of your choice.

Alternatively, you can download the product manual from our support site which you are in right now. To download the product manual, simply click on "Quickstart User Guide" at the top of this page, beside your product image. Take note that the availability of downloads for user guides vary from product to product.



There is an End-User software License Agreement that the user needs to agree upon after answering the verification question. Thereafter, the manual can be downloaded.

**CREATIVE END-USER SOFTWARE LICENSE AGREEMENT**  
**Version 3.5, May 2011**

PLEASE READ THIS DOCUMENT CAREFULLY. YOU MUST AGREE TO THE TERMS OF THIS AGREEMENT BEFORE DOWNLOADING, INSTALLING, OR USING THE SOFTWARE.

IF YOU ARE PLANNING TO DOWNLOAD AND USE TRIAL SOFTWARE FROM THIS WEBSITE OR FROM A CD/DVD, PLEASE SPECIFICALLY READ THROUGH THE SECTION TITLED "ADDITIONAL PROVISIONS FOR TRIAL SOFTWARE" IN ADDITION TO THE TERMS AND CONDITIONS CONTAINED HEREUNDER. PLEASE DO NOT DOWNLOAD OR USE THE TRIAL SOFTWARE UNTIL YOU HAVE READ AND AGREED WITH THE TERMS AND CONDITIONS OF THIS AGREEMENT, INCLUDING THE SECTION TITLED "ADDITIONAL PROVISIONS FOR TRIAL SOFTWARE".

This is a legal agreement between you and Creative Technology Ltd and its subsidiaries ("Creative"). This Agreement states the terms and conditions upon which Creative offers to license the software together with all related documentation and accompanying items including, but not limited to, the executable programs, drivers, libraries and data files associated with such programs (collectively, the "Software").

**LICENSE**

**1. Grant of License**  
The Software is licensed, not sold, to you for use only under the terms of this Agreement. This License Agreement is your proof of license to exercise the rights granted herein and must be retained by you. As between you and Creative (and, to the extent applicable, its licensors), Creative retains all title to and ownership of the Software and reserves all rights not expressly granted to you. Creative grants to you the right to use all or a portion of this Software provided that

- (a) the Software is not distributed for profit;
- (b) the Software is used only in conjunction with Creative's family of products;
- (c) the Software is NOT modified; and

Due to the high security level on the Windows platform, the manual might not display correctly. If this occurs, follow these steps to view its contents successfully:

The manual should display correctly when you open the file again.

**VERIFICATION QUESTION \***

What is the total of 

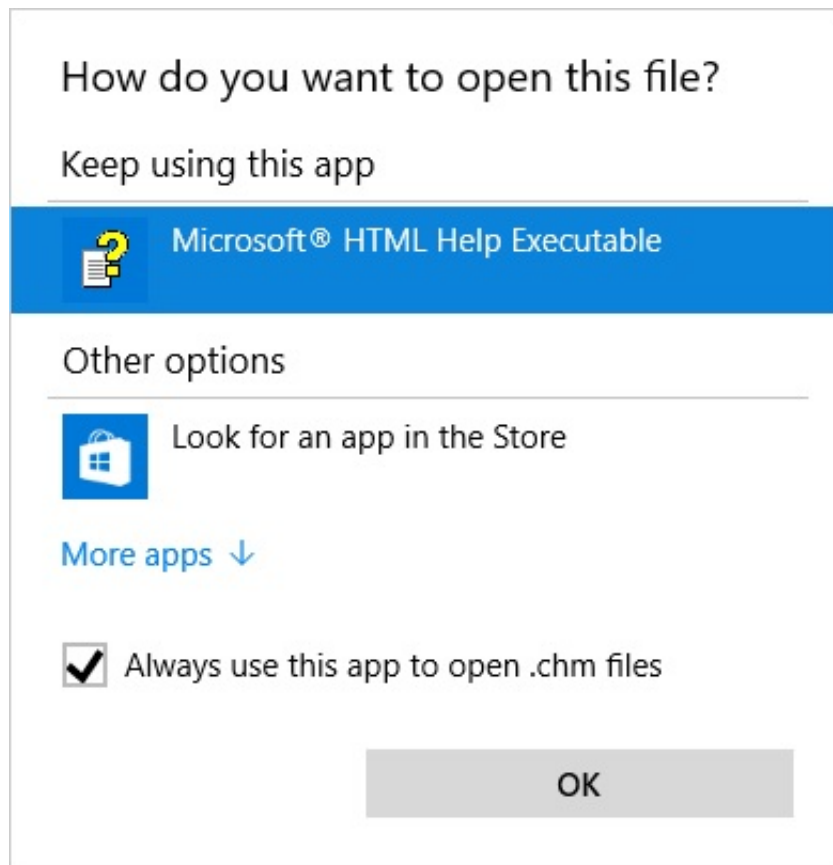



The product manuals in .CHM format can be viewed with the Microsoft HTML Help Executable application in Windows, and they should open by default.

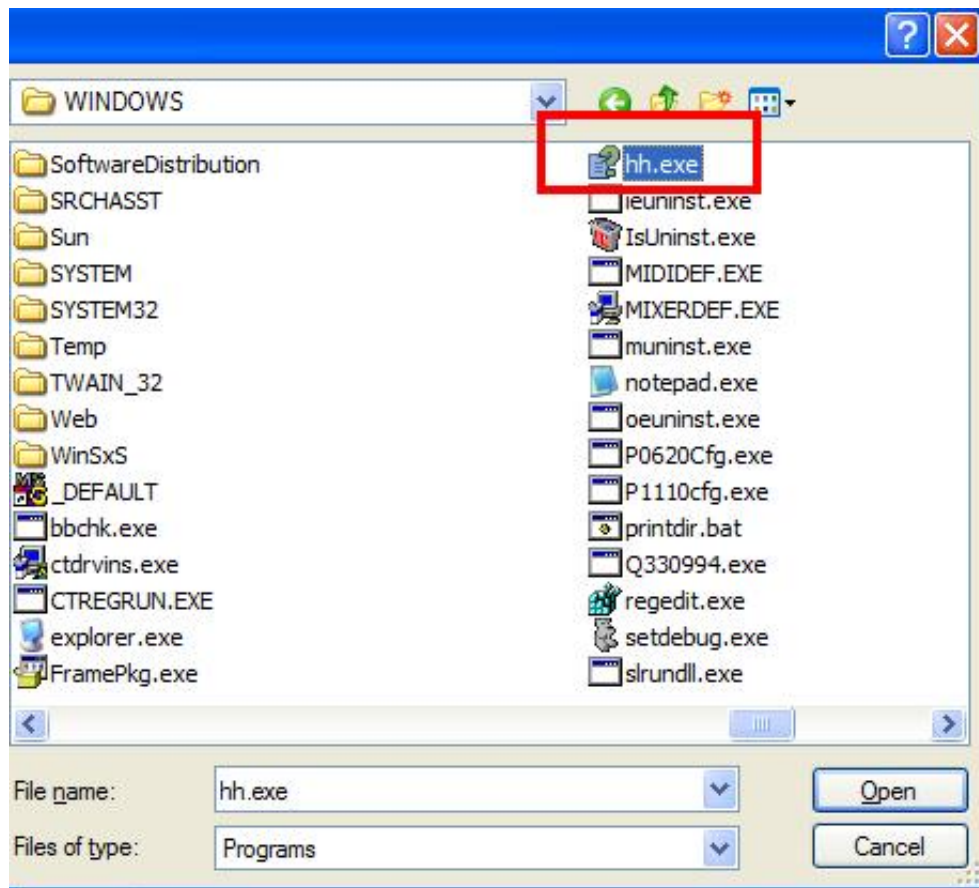
If you receive a "**Action Canceled**" notice, or if you can not open the manual at all, please check the file association and security settings.



1. When Windows prompts for an application to open,
2. Select Microsoft HTML Help Executable if it is listed, and check the box next to “Always use the selected program to open this kind of file”.



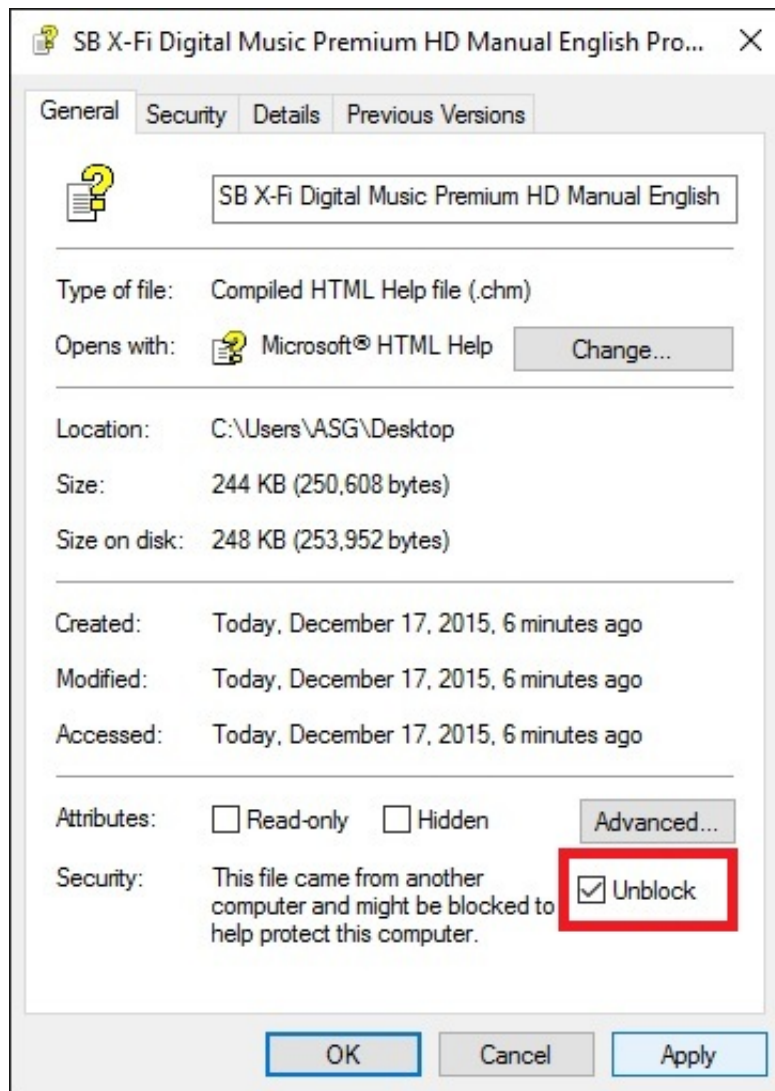
3. If the **Microsoft HTML Help Executable** program is not listed, click on the **Browse** button. Browse to the **C:\Windows** folder, and search for the file **hh.exe**, and double click on it to open it.



4. Double click on the product manual that you want to view, and it should open.
5. If you are prompted with a notice about "**Security Warning**", uncheck the box next to "**Always ask before opening this file**", and then click on **Open**.



Alternatively, right click on the file and select **Properties**. Click on the "**Unblock**" button. Click on Apply and OK.



Last updated: Dec 17, 2015