

Rear microphone port not working

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The rear mounted microphone port is a FlexiJack where it shares with the line-in jack. Thus the configuration to select Mic-In or Line-In would be from the mixer found in the Entertainment Mode or from the "Sound" listed in the Control Panel.

For the Mic-In to work with your sound card, kindly go through the instructions in the article "Recording from Line In or Microphone with Sound Blaster" below:

<http://support.creative.com/kb/ShowArticle.aspx?sid=1540>

In order to hear from your Mic-In, make sure that the Mic-In is listed under "Playback" in the Mixer is not muted with the volume turned up.

If the issue persists, please try to connect another audio device to the Mic-In jack for troubleshooting purpose. To test if your Mic-In is working, please follow the steps below:

1. Launch Creative Media Source
2. Make sure the Recording Source is set to Mic-In
3. Press the Record button while speaking on the microphone to start recording.
4. Play the recorded file.

If you are able to hear sound from the recorded file, this indicates that the Mic-In is functioning properly on your sound card.

Do take note that there is two microphone selections available, one for the rear microphone port and the other at the front I/O Drive.

Note: If you are using an USB headset, please be informed that the headset works independantly and will appear as a separate "USB audio device" in the Device Manager. In this case, the sound card microphone input will not work as the default audio device will be switched to the "USB audio device" for the headset.