

Getting Error 3 During the Reinstallation of Creative Audio Pack

Keywords / Key Phrases: error 3, activation key, creative audio pack, audio pack

Summary:

- ✓ In cases during the reinstallation of Creative Audio Pack and after entering a valid activation key, you may receive the message: An error has occurred while trying to obtain a valid activation key from the internet (error 3).

To resolve this error, do any one of the following:

1. Temporarily disable any internet security software such as firewall or your antivirus. Contact your software manufacturer for assistance.
2. Set the Internet Explorer as the default browser of your computer. Open IE, Go to **Tools > Internet Options > Programs** tab > Click the **Make Default** button.
3. You can optimize IE by going to **Internet Options** and delete the browsing history
4. This may also be a browser issue. Try activating the Creative Audio Pack with another type of browser.

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