

Path/Folder is Invalid Error during Installation

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If you are getting an error message that says the "path/folder is invalid" for the installation of that file, it may be one of the following reasons:

1. You are trying to install the application to a network drive.
2. You are trying to install to the root folder on a local drive or download to the root folder on a mapped network drive.
3. You are downloading to a network share using a Universal Naming Convention (UNC) path.

If you encounter the error message after an installation, uninstall the application and try to download the application onto your local hard disk and then run the installation as normal. Allow the application to select its own installation path and verify that the path is not any of the above situations.

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