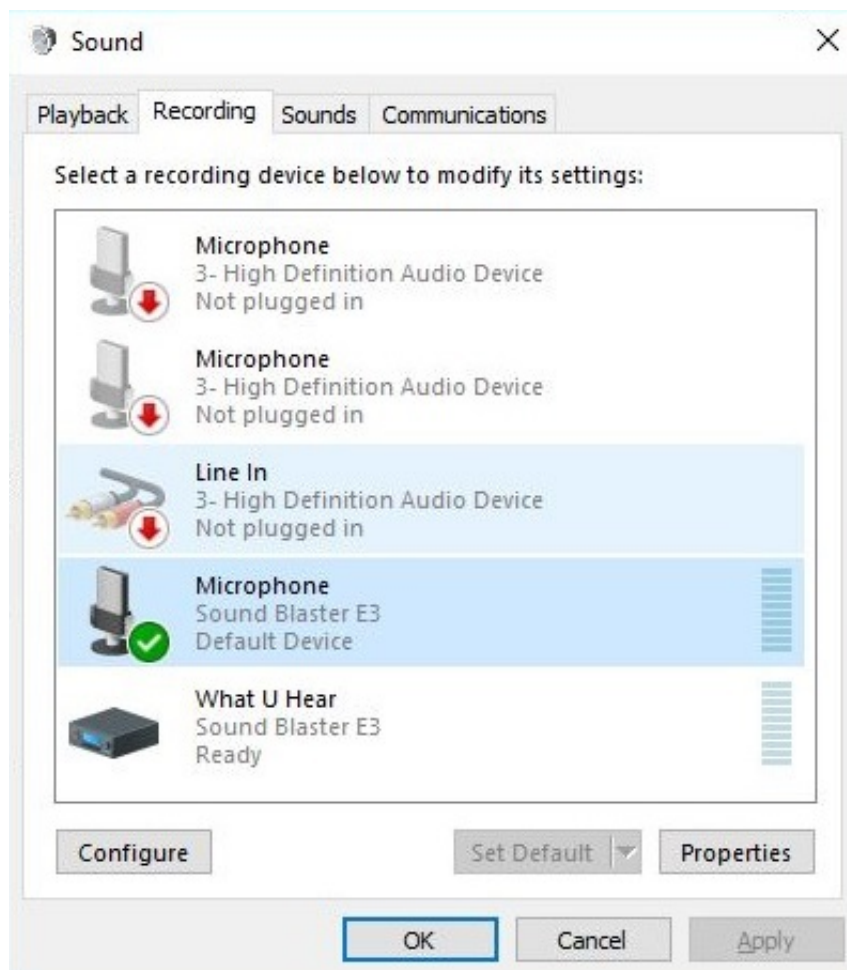


Other Parties Cannot Hear You

Keywords / Key Phrases: Microphone, Mic, headset, teamspeak, distorted, soft, fade, unable to hear

Make sure to select and configure the correct microphone that you want to use for online chatting and recording. Some Web Cams have built-in microphone.

1. Ensure that the microphone is connected to the **Mic In** port of the computer's audio device if you are using an analog microphone.
2. If the microphone requires an external power source, such as a battery, verify enough power is being supplied.
3. Select the connected recording device as the default recording device. Select microphone input instead of Line In on the audio device's software.

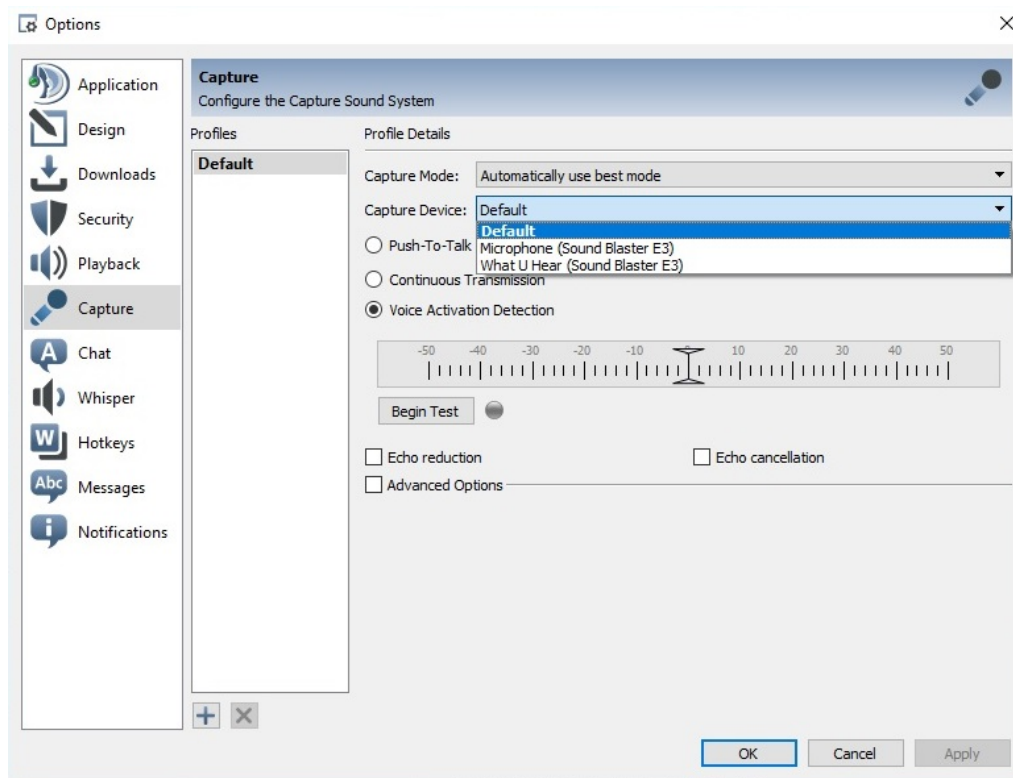


4. Speak into the microphone and the green bars will move showing that the

microphone is working.

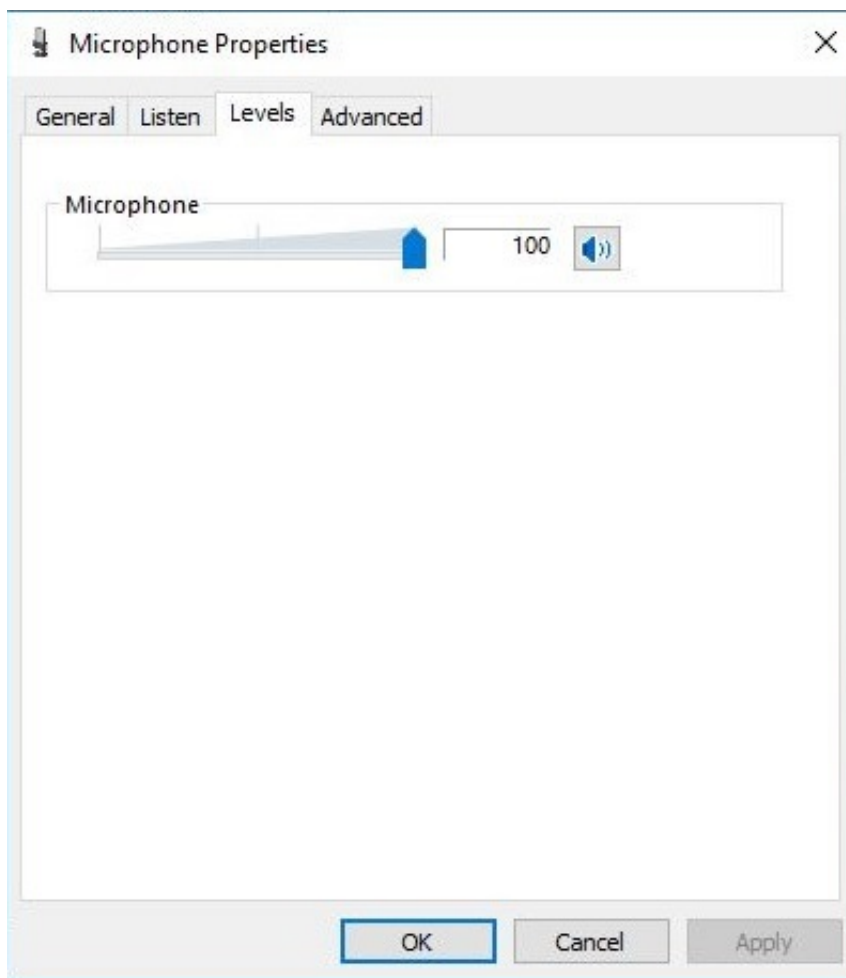


5. Ensure that the correct recording device is selected in the program that is used for communications.



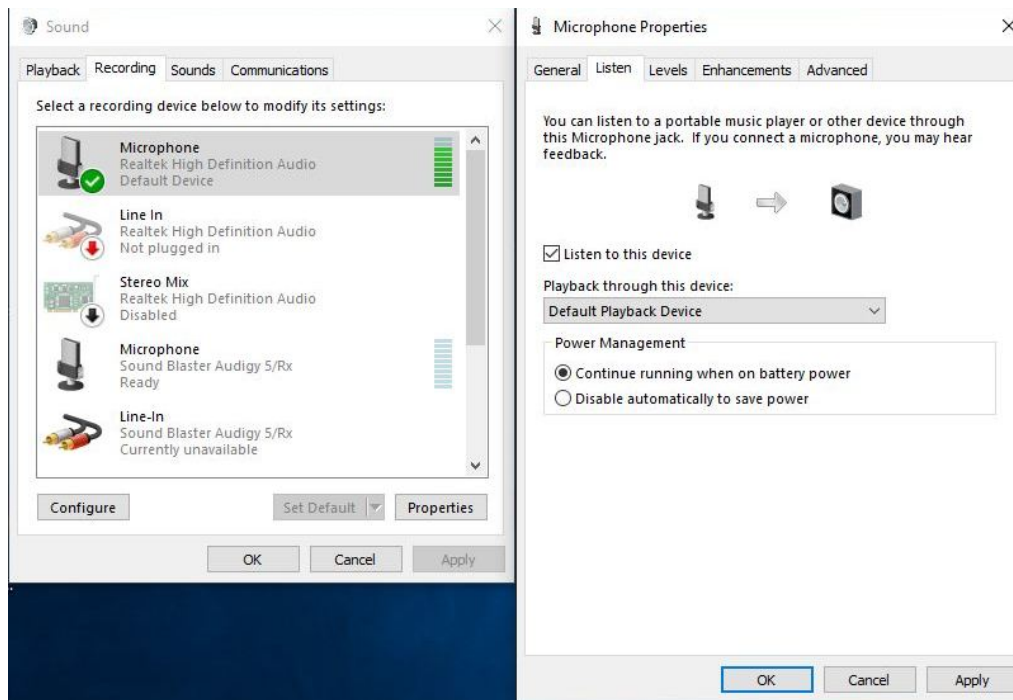
6. If the green bars are not responding, check if all the connections of the microphone are fully connected. Ensure that the microphone switch is "ON" on the inline control.

7. Increase the level of the microphone and speak into the microphone again.



8. If the green bars are still not responding, click on **Configure** and set up the microphone.

9. If you want to hear yourself while speaking into the microphone, check on **Listen to this device**.



If issue persists, please contact our customer support with as much details as possible on what was attempted and the issues encountered for further assistance.

Last updated: August 10, 2016