

Uninstalling Sound Blaster Drivers and Applications (Windows 7, Windows 8 and Windows 10)

Keywords / Key Phrases: Sound Blaster, uninstall, uninstalling, drivers, applications, windows 7, windows 8, windows 10

Summary:

- ✓ When Sound Blaster drivers and applications are installed incorrectly, it is recommended that you uninstall them with the Windows **Add/Remove Programs** or **Device Manager** in Control Panel before installing them back.
- ✓ If you are using Windows 7, it is recommended that you download and install the latest Windows 7 drivers. Do not use the installation CD unless the CD is labeled for Windows 7 at the point of purchase.
- ✓ If you are using Windows 8, it is recommended that you download and install the latest Windows 8 drivers. Do not use the installation CD unless the CD is labeled for Windows 8 at the point of purchase.
- ✓ Before using the Windows 10, be sure that the Windows 10 supported driver is downloaded and ready to be installed.

Before using the **Windows 10**, be sure that the **Windows 10** supported driver is downloaded and ready to be installed.

1. Right-clicking on the Windows Desktop screen and choose **Personalize**.
2. Click on "Themes"->"Change desktop icons". At the "Desktop icon settings", check the box for **Computer** and select **OK**.
3. At the Windows Desktop view, right click on the Computer icon and select **Properties**. Choose **Device Manager**.
4. Alternatively, hold the key combinations [Windows Logo Key + X] or right-clicking the Windows logo, then click on **Device Manager** or key "M" to open it.
5. Right clicking the specific Sound Blaster product listing under **Sound, video and game controllers** and select **Uninstall**.
6. In the **Confirm Device Uninstall** dialog box, select the "Delete the driver software for this device" option and then click **OK**.
7. Move the cursor to the bottom left of the taskbar and click on the "Search" icon.
8. At the "Search" panel, type in "Programs and Features" under the Windows

Control Panel.

9. "Uninstall" all Creative related software applications.
10. "Restart" the computer.
11. When you are done uninstalling the device, remove it from the computer if desired.

To **uninstall** a device driver under **Windows 8**, it can be done via Windows **Device Manager**.

1. At **Windows 8 Start Tile view**, tap the **Windows keyboard button** to bring up **Windows Desktop view**.
2. Right-clicking on your **Windows Desktop screen** and choose **Personalize**. Click **Desktop Icon Settings**. Check the box for **Computer** and select **OK**.
3. Under **Windows Desktop view**, right click on the **Computer** icon and select **Properties**. Choose **Device Manager**.
4. Right click **specific Sound Blaster driver listing** under **Sound, video and game controllers** and select **Uninstall**.
5. In the **Confirm Device Uninstall** dialog box, select the **Delete the driver software for this device** option and then click **OK**.
6. Go back **Windows 8 Start Tile view** by tapping the **Windows keyboard button**.
7. At **Windows 8 Start Tile view**, move cursor to **lower right corner of the screen** to select **Search** function.
8. At **Search** panel, type in **Programs and Features**.
9. **Uninstall** all Creative related software applications.
10. **Restart** the computer.
11. When you are done uninstalling the device, remove it from the computer if desired.

If your installation CD is not a **Windows 8 edition**, **DO NOT INSTALL** the CD as it may cause conflicts within the system. Proceed to <http://support.creative.com> and select your products to begin downloading their related drivers/applications.

To **uninstall** a device driver in **Windows 7**, it is recommended that you use Windows

Device Manager.

1. Click **Start**, **Control Panel**, and then double-click **Administrative Tools**, double-click **Computer Management**, and then click **Device Manager**.
2. Double-click the **type of device**, for example, Sound, Video and Gamer Controllers, that you want to **uninstall**.
3. Right-click on the **specific device** (for example, Sound Blaster X-Fi) you want to **uninstall**, and then click **Uninstall**.
4. In the **Confirm Device Uninstall** dialog box, select the **Delete the driver software for this device** option and then click **OK**.
5. Next go to **Programs and Features** in the **Control Panel** and **uninstall all Creative related applications** if available
6. **Restart** the computer
7. When you are done uninstalling the device, remove it from the computer if desired.

If your installation CD is not a **Windows 7 edition**, **DO NOT INSTALL** the CD as it may cause conflicts within the system. Proceed to <http://support.creative.com> and select your products to begin downloading their related drivers/applications.

To begin installation:

1. Download the file onto your local hard disk.
2. Close all other Windows applications.
3. Double-click the downloaded file.
4. Follow the instructions on the screen.

Last updated: August 12, 2015

Further Suggestions

[SID64507](#) - Where Can I Download the Latest Creative Drivers/Applications and Firmware?