

Error Code - 10

Keywords / Key Phrases: error code 10, code 10, error code

Code 10 error can be caused by several factors. One of which is outdated drivers and applications. To try to resolve this, please make sure you have the latest driver and applications for your sound card by downloading them from our downloads page.

However, to make sure you have a clean installation, please uninstall the current driver and applications installed by following the steps from the link below:

Uninstalling Sound Blaster Drivers and Applications:

1. Click [here](#) for Windows 2000/XP Operating System
URL: <http://support.creative.com/kb/ShowArticle.aspx?sid=65843>
2. Click [here](#) for Windows Vista Operating System
URL: <http://support.creative.com/kb/ShowArticle.aspx?sid=65687>
3. Click [here](#) for Windows 7 / 8 Operating System
URL: <http://support.creative.com/kb/ShowArticle.aspx?sid=55438>

Once uninstalled, you can download and install the driver and applications by following the steps below:

1. Go to <http://support.creative.com/>
2. Select on the Sound Blaster icon.
3. Select your sound card model from the display by clicking it.
4. If not on the list, scroll to the bottom of the page and select the CLICK HERE link on the "If your product is not listed above, please click here."
5. Select the sound blaster model from the list and click NEXT.
6. Under the Latest Download box, download and SAVE the latest driver and applications.
7. You may need to click the SHOW DETAILS link for more information regarding the software.

Last updated: February 06, 2013