

Resolving "The Audio Service is not running" Message in Creative Sound Cards

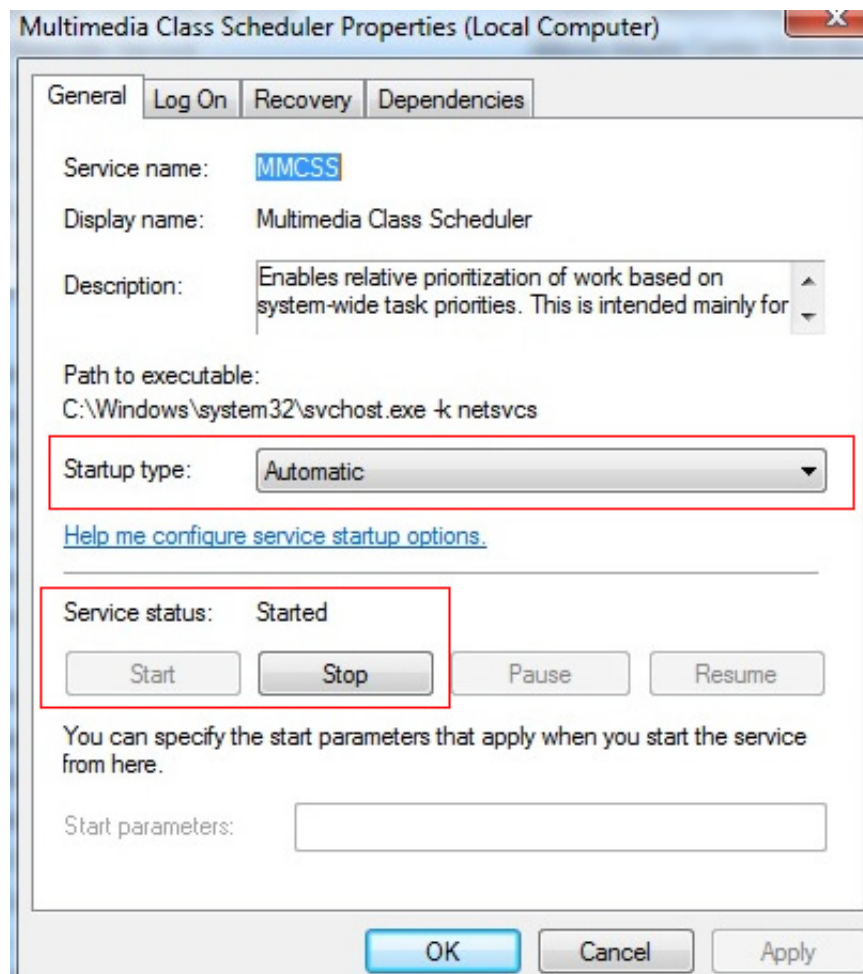
Keywords / Key Phrases: solution for audio service is not running message, creative sound cards

Summary:

- ✓ This article tells us what to do in case the error message "**The Audio Service is not running**" shows up in Windows 7. Note that this error message might pop up after doing a full installation of your sound card or while using any of its audio applications.

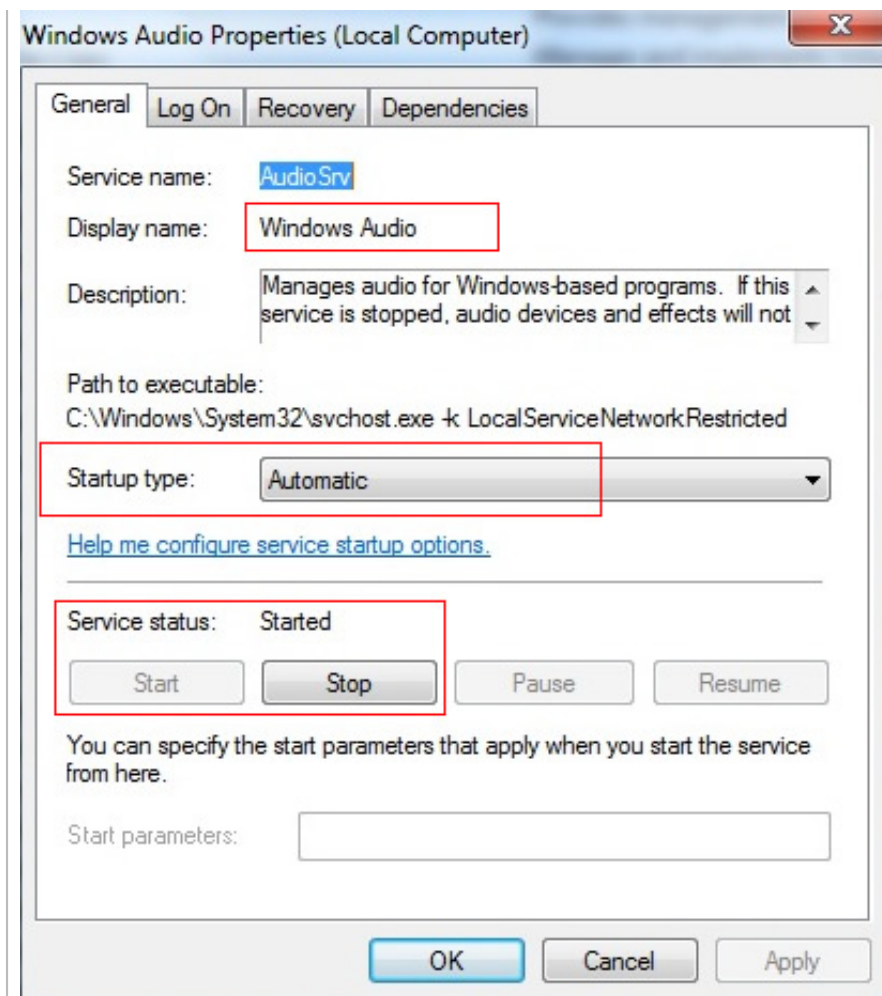
Confirm that **Multimedia Class Scheduler** and **Windows Audio** services have the Status of **Started** and the Startup Type is not disabled. Follow these instructions to check the status of these two services:

1. Open Control Panel.
2. Click on the **Administrative Tools** icon, and click on **Services**.
3. If prompted, click on **Continue** in the UAC prompt, or provide the administrator password to approve.
4. Look for **Multimedia Class Scheduler** in the list, and verify that the Status and Startup Type should be **Started** and **Automatic** respectively.
5. If not, right-click on the highlighted service and click on **Properties**.
6. Changed the Startup type to **Automatic** and click the **Start** button under Service Status.



7. Click **Apply** then click **OK**.

To verify **Windows Audio** service, do the same steps as stated above except to look for Windows Audio in the list.



Last Updated: August 31, 2012