

Unable to Playback Certain ActiveX Components

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If you are having issue playing back ActiveX components(Flash/Shockwave media file, Real Media file, Windows Media file, Java, Quicktime or any Media files) or media contents via your computer system, it is likely due to the below issues.

1. Unavailability of audio/video codec & add-on components.
2. Administrator account to execute the ActiveX control.

For more information on codec, you can refer to the article below:

[Could Not Play, Convert, or Transfer Video Clips](#)

URL: <http://support.creative.com/kb/ShowArticle.aspx?sid=12965>

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