

## Computer will not Boot when Sound Card is plugged into the PCI/PCI Express slot

Keywords / Key Phrases: cannot boot, restart, power up, turn on, load, pci, pci express

To troubleshoot the issue, please try the following steps to get your system running after the sound card is installed.

1. Ensure that you have updated the BIOS from the computer manufacturer or motherboard manufacturer to the latest version.
2. After the BIOS update, verify the onboard audio has been disabled as the BIOS update could reset the configuration.
3. Plug in the sound card to an empty slot and make sure it is seated properly.
4. Power on the computer to see if it is able to load into Windows
5. If the issue persists, please install the sound card into another empty slot to check if the computer is able to load into Windows properly.

Last updated: July 15th, 2009