

Incorrect Sound Output from Each Channel

Keywords / Key Phrases: wrong signal

To ensure your speakers are configured correctly, select the appropriate orientation for them by following the steps below:

1. Launch Creative Console Launcher
2. Under Entertainment Mode > Speaker Settings, make sure the type of speakers matches with the one that is selected (ex. 5.1, 4.1, etc...)
3. After verifying that the speaker settings have been configured correctly, check the actual speakers' connection using our Knowledge Base article [SID 5035: Multi-speaker Connectivity Guide](#)

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