

Clean Boot Troubleshooting for Windows

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To assist troubleshooting error messages received during software installation or usage or problems using a device connected to the PC, a clean booting the PC is recommended. A clean boot involves preventing non-essential programs and services from running in the background. This will help determine if there is a software or service conflict with the Creative software or hardware.

For a step by step guide on how to perform a clean boot in Windows, click [here](#).

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