

"Windows Logo testing" message appear while installing drivers

Keywords / Key Phrases: windows logo testing, windows logo, microsoft certification, certification

If, during the driver installation, you receive a prompt that the software you are installing has not passed Windows Logo testing (as shown below) we advise you to click the "Continue Anyway" button.

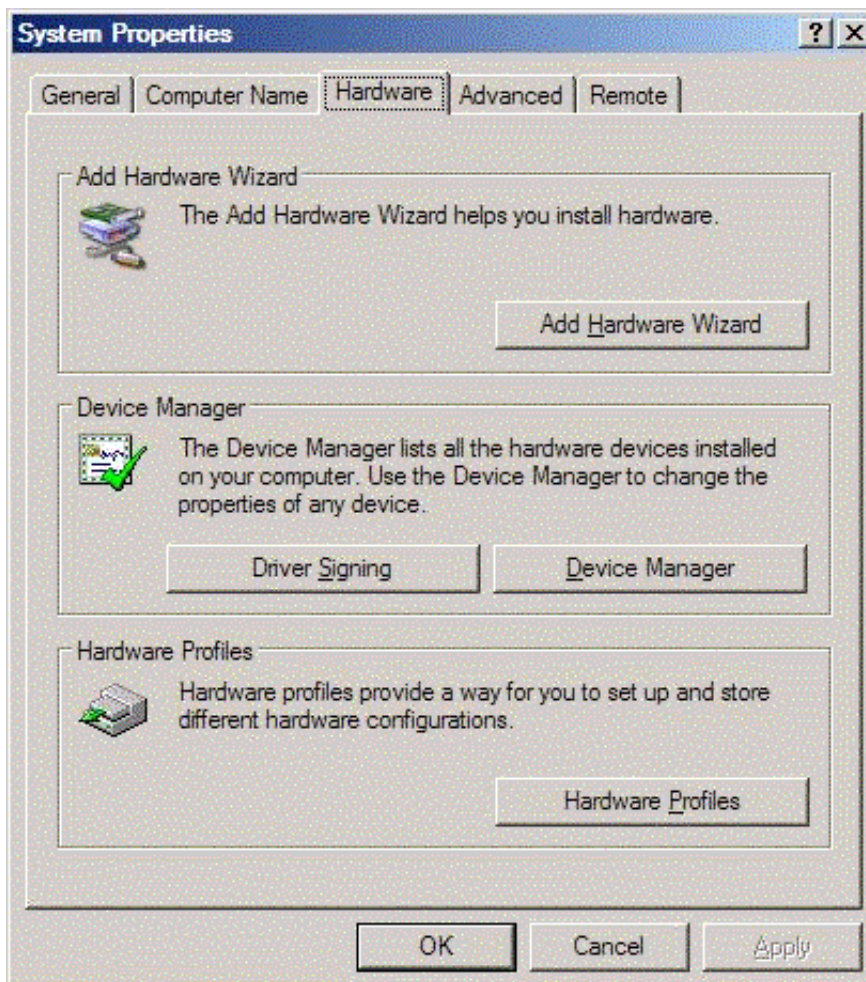
Product manufacturers can choose to submit their products to Microsoft for certification, or otherwise. However, the responsibility lies with the manufacturers to ensure that their products work well and have been tested thoroughly with the intended operating system.

For Creative, regardless of whether certain products are sent to Microsoft for certification or not, its products have gone through extensive testing by Creative's Software Qualification Assurance to ensure full compatibility with the intended operating system. The following screen shots were based on Windows XP.

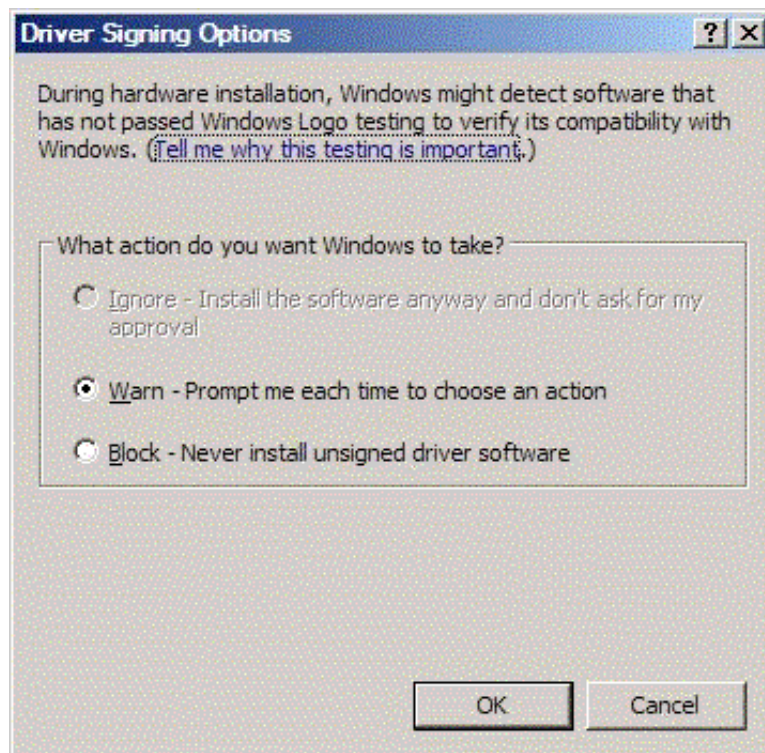


If you have further difficulty installing drivers, we recommend the following:

1. Click **Start**, **Control Panel**, **System**, and **Hardware**.



2. Click **Driver Signing**.
3. Check the box next to **Warn** instead of **Block**.



4. Click **OK**.
5. Restart the drivers installation.

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