

## Resolving "Device is in Use" Error with Creative Sound Cards

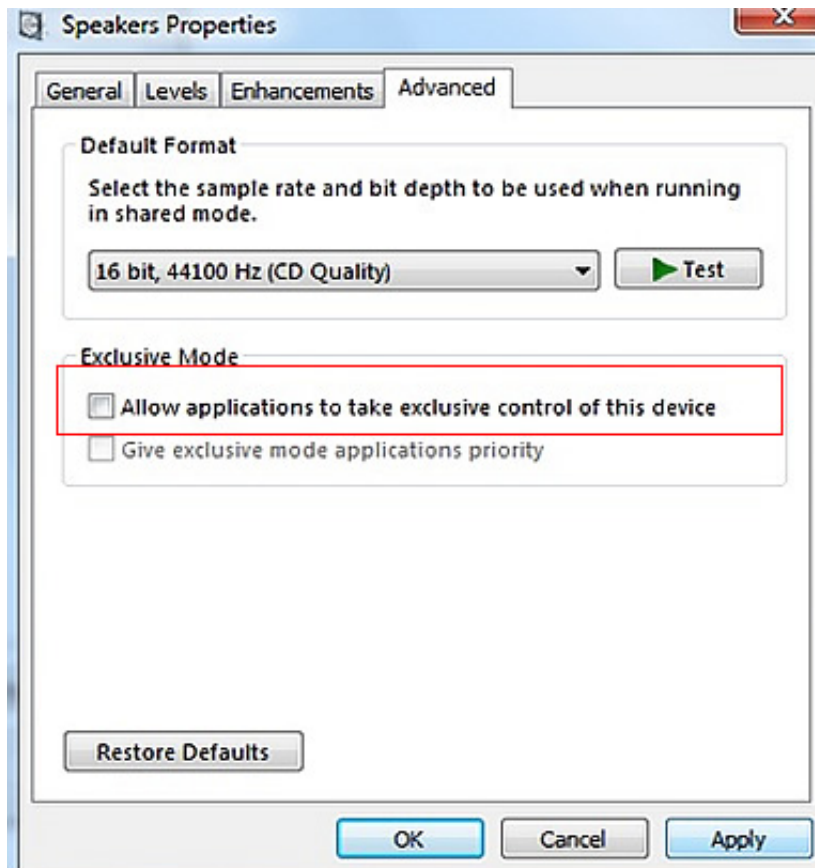
Keywords / Key Phrases: no sound, device is in use, exclusive control, sb, sound device error

### Summary:

- ✓ If you are running Windows 7 or Vista and are trying to use a sound application like Media Player and get the "Device is in use" error message, then you may need to verify that you have Exclusive Mode disabled.

Here are the steps:

1. Go to **Control Panel > Hardware and Sound > Sound**.
2. From **Sound**, choose your sound card and click **Properties**.
3. Choose the **Advanced Tab** in Properties and uncheck **Allow applications to take exclusive control of this device**.



4. Click **Apply** then click **OK**.

Last Updated: September 09, 2011