

Sound Card not Detected during Cold Boot

Keywords / Key Phrases: sound card not detected, no detection, cold boot

1. Check if the sound card is being detected in the **Device Manager**.

- Look for the sound card under **Sound, video and game controllers**.
- If the sound card is listed working properly, you will be able to see the following message "This device is working properly" under **Device Status**.
- If you see an error, visit the following link to find out more details on the error code.

Device Manager Error Codes:

<http://support.microsoft.com/default.aspx?scid=kb;en-us;310123>

2. Update the system BIOS by referring to the computer or motherboard manufacturer. Download the latest driver by clicking on the **Downloads** link at the top right corner of this page under **Quick Links** and install it for your Sound Card.

3. If the issue persists, try changing the PCI slot for the sound card.

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