

No Sound or Low Volume from Microphone

Keywords / Key Phrases: microphone, no sound, low sound, low volume

Summary:

- ✓ **Applicable To:** All Sound Blaster products
- ✓ This article is divided into Windows 10, Windows 8, Windows 7, Windows Vista and Windows XP. Please follow the instructions in the appropriate Windows operating system you are using to resolve volume issues with your microphone.

Windows 8/Windows 10:

1. Close all back applications, especially, Sound Recorder or other multimedia applications.
2. At Windows Start Tile screen, move the cursor or touch lower right screen & bring out the "Search" function.
3. At the "Search" panel, look for "Control Panel" and then launch it.
4. At the "Control Panel", look for "Sound" and then launch it.
5. Click on the Recording tab.
6. Select the recording source, for example, Line In 2/Mic 2, and then click Set Default. Recording device will be marked with a green tick mark.
7. Adjust the input level if you have difficulty recording. Click Properties, and then click on Levels.

Windows 7:

1. Check the Volume Controls to make sure the recording volume for the microphone has not been turned down or muted.
2. Increase the volume of the microphone.
3. Close all back applications, especially, Sound Recorder or other multimedia applications.

4. Click the Windows icon on the lower left corner of your desktop. Select Control Panel, and then double-click Sound.
5. Click on the Recording tab.
6. Select the recording source, for example, Line In 2/Mic 2, and then click Set Default. Recording device will be marked with a green tick mark.
7. Adjust the input level if you have difficulty recording. Click Properties, and then click on Levels.

Windows Vista:

1. Check the Volume Controls to make sure the recording volume for the microphone has not been turned down or muted.
2. Increase the volume of the microphone.
3. Close all back applications, especially, Sound Recorder or other multimedia applications.
4. Select Control Panel, and then Hardware and Sound.
5. Click on the Recording tab.
6. Select the recording source, for example, Line In 2/Mic 2, and then click Set Default. Recording device will be marked with a green tick mark.
7. Adjust the input level if you have difficulty recording. Click Properties, and then click on Levels.

Windows XP:

1. Increase the microphone volume and ensure that it is not set to mute.
2. Click Start, select Setting and click on the Control Panel option.
3. Locate and double click on the Sounds and Audio Devices option(Sounds, Speech and Audio Devices > Sounds and Audio Devices (For User with Category View)).
4. Select the Voice tab

5. Click on the Volume button under the Voice Playback section.
6. From the Play Control/Volume Control window, click on the Advanced button below the microphone slider. (If the Advanced button is not displayed, click Options then click Advanced Controls to enable the Advanced button.)
7. Click in the MIC boost check box to enable the MIC Boost option.

Note: Mic Boost is not available for X-Fi Titanium Series Sound Cards.

If the problem persists, do the following:

1. Verify the physical connection on your Creative Sound Card (eg. Mic in).
2. Test the microphone. Use the Windows recorder to record your own voice. Tick "Listen to this device" under the Microphone properties to hear your voice while recording.

If you still require assistance, please contact Creative Customer Support via [email](#).

Last Updated: April 25, 2017